

**GOA STATE INFORMATION COMMISSION
AT PANAJI**

CORAM: Shri Afonso Araujo, State Information Commissioner

Appeal No. 104/SIC/2009

Madhukar S. Desai,
H. No. 227, Barazan,
Usgao,
Ponda – Goa

... Appellant.

V/s.

1) Public Information Officer,
Office of the Mamlatdar,
Ponda – Goa

... Respondent No 1.

2) First Appellate Authority,
Deputy Collector,
Ponda – Goa

... Respondent No. 2.

Adv. V. K. Narvekar for the Appellant.
Respondent No. 1 in person.

J U D G M E N T

(Per Afonso Araujo)

The Appellant by request dated 03.08.2009 sought various information under Right to Information Act, 2005 (for short RTI Act) from the Respondent No. 1 and enumerated at Sr. No. 1 to 10 in the said request.

2. As the Respondent No. 1 did not provide information within the prescribed period under RTI Act, the Appellant preferred the First Appeal and the First Appellate Authority by Order dated 06.10.2009 directed the Respondent No. 1 to provide the information within the period of eight days. The Respondent No. 1 on 13.10.2009 provided the information sought to the request dated 03.08.2009.

3. The Appellant is content with the information provided except at Sr. No. 8 and Sr. No. 10. The information sought at Sr. No. 8 and 10 is as follows:

8). How the grievances of any citizen connected with the functions of the department are sorted out, is there any mechanism/authority in the department to take cognizance of any complaint. If so, kindly furnish the detail of the same.

10). What are the directives/instructions issued to the Staff regarding the timing to clear the files of the public accepted by them after proper verification of the document in the file.

...2/-

4. The answer of the Respondent No. 1 to the question at Sr. 8 is that each Head of Department has already appointed Public Grievance Officer for the aggrieved party to redress his grievance and the concerned officer would settle the matter after hearing the party. The Respondent No. 1 provided the information sought but as the Respondent No. 1 stated that the Public Grievance Officer has already been appointed, then the Respondent No. 1 to give the name and designation of the said Public Grievance Officer so appointed.

5. Regarding the question at Sr. No. 10, the Respondent No. 1 provided the information by referring to the Circular of the Chief Secretary pertaining to the guidelines and time limit for disposal of the applications of the public. No doubt that the Respondent No. 1 provided the information, still the answer would have been effective by the Respondent No. 1 providing a copy of the said Circular to the Appellant.

6. Though the information sought by the Appellant at Sr. No. 8 and Sr. No. 10 in the request dated 03.08.2009 has been provided in the communication dated 13.10.2010, the Respondent No. 1 to supplement the same by giving the name and designation of the Public Grievance Officer and providing a copy of the relevant Circular of the Chief Secretary, Government of Goa.

With these observations this Appeal is accordingly disposed off.

Pronounced on this 06th day of July, 2010.

Sd/-
(Afonso Araujo)
State Information Commissioner